

LIKHITA KROVIDI

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SUMMARY

AI & Technical Product Manager with a Computer Science background and 3+ years shipping AI/ML models and enterprise platform capabilities. Managed end-to-end model integration lifecycles, built data quality evaluation protocols, and drove post-launch adoption to 100K+ users. Leads teams from root-cause identification through execution, turning findings into scalable roadmaps that solve long-term business problems.

EDUCATION

Northeastern University

Master of Science in Project Management

Sept 2025 – Expected Dec 2026

Seattle, WA

Coursework: Business Analytics, Risk Management, Leading and Managing Technical Projects, Scope Management.

Osmania University

Bachelor of Engineering in Computer Science Engineering

Aug 2018 – Jun 2022

Hyderabad, India

CERTIFICATIONS

- [Project Management Professional \(PMP\)](#) — Project Management Institute (PMI)
- [Professional in Project Management \(PPM\)](#) — Global Association for Quality Management (GAQM)

EXPERIENCE

Enrollment Manager

May 2026 – Ongoing

Northeastern University

- Simplified onboarding for incoming students, resolving ID and system-access issues in a single interaction, by owning provisioning and setup from their first day on campus.
- Eliminated wrong-office run-around, connecting students to the correct advisor on the first try, by maintaining a working directory of every department's function and point of contact.
- Closed the gap between students and faculty, keeping requests from stalling in the wrong inbox, by serving as the go-to liaison between students, professors, and academic advisors.

Product Manager

Dec 2022 – Jan 2025

OpenText

- Orchestrated product strategy for OpenText [Life Sciences](#) and [Healthcare](#) products, prioritizing roadmap investments against shifting regulatory requirements; sustained 100% audit compliance across releases.
- Led the end-to-end integration of OpenText [Service Management Aviator](#), managed the LLM data pipeline and evaluation protocols and scaled the launch to 100K+ users without a drop in model accuracy or policy alignment.
- Shipped automated risk-scoring and sentiment-driven escalation features that cut manual triage and sped up incident resolution for support teams handling enterprise-scale volume.
- Performed deep-dive competitive analysis and threat-landscape analysis to reprioritize the security roadmap, resolving critical risks flagged in production before they reached customers.
- Partnered with Engineering and R&D to redesign manual intake and document-sorting workflows into an automated pipeline, increasing operational efficiency by 20%.

Software Engineer

Nov 2021 – Dec 2022

OpenText

- Conducted rigorous functionality and usability testing across SaaS platforms to identify data ingestion pain points, collaborating with product teams to improve system performance and reliability by 35%.
- Facilitated daily stand-ups and sprint planning to track deliverables and document policy decisions, ensuring seamless communication between DevOps and Product teams.
- Engineered a document retrieval evaluation platform using Docker, Kubernetes, and REST APIs, optimizing container orchestration to enhance system observability and reduce cloud costs by 35%.

SKILLS

Product Management: Product Vision & Strategy, Roadmap Prioritization (RICE), PRDs, Feature Prioritization, Developer Experience (DevX)

Agile & Collaboration: Agile/Scrum, Sprint Planning, Stakeholder Management, Cross-Functional Leadership, SDLC

AI & Security Governance: RAG Architecture, LLM Evaluation Datasets, Model Lifecycle Management, RBAC, Data Isolation, Content Governance

Technical & Analytics: Python, Java, SQL, PostgreSQL, API Development, AWS, Docker, Kubernetes, RabbitMQ, Tableau, Data Modeling

Libraries & Tools: Pandas, TensorFlow, NumPy, Scikit-Learn, Flask, Jira, Confluence, GitLab, MS Project

LEADERSHIP

Co-Founder / Marketing Officer, Graduate Resiliency Group

Sept 2025 – Ongoing

Northeastern University

Seattle, WA

- Co-founded a 20+ member graduate organization from scratch, building its programming and governance framework with no existing precedent to follow.
- Led wellness programming that reached 85% participant satisfaction, identifying and addressing unmet mental-health needs among graduate students.